



# INOVONICS 3-YEAR WARRANTY

- I TERMS OF SALE:** Inovonics Products are sold with an understanding of “full satisfaction”; that is, full credit or refund will be issued for products sold as new if returned to the point of purchase within 30 days following their receipt, provided that they are returned complete and in an “as received” condition.
- II CONDITIONS OF WARRANTY:** The following terms apply unless amended in writing by Inovonics, Inc.
- A. This Warranty applies only to products sold “as new”. It is extended only to the original end-user and may not be transferred or assigned without prior written approval by Inovonics, Inc. without prior written approval by Inovonics, Inc.
  - B. This Warranty does not apply to damage caused by misuse, abuse, accident or neglect. This Warranty is voided by unauthorized attempts at repair or modification, or if the serial identification label has been removed or altered.
- III TERMS OF WARRANTY:** Inovonics, Inc. products are warranted to be free from defects in materials and workmanship.
- A. Any discrepancies noted within **THREE YEARS** of the date of delivery will be repaired free of charge, or the equipment will be replaced with a new or remanufactured product at Inovonics’ option.
  - B. Parts, labor and shipping charges for factory repair required after the three-year Warranty period will be billed at prevailing prices and rates.  
[https://www.inovonicsbroadcast.com/assets/Inovonics\\_RMA\\_Agreement\\_2025.pdf](https://www.inovonicsbroadcast.com/assets/Inovonics_RMA_Agreement_2025.pdf)
- IV RETURNING GOODS FOR FACTORY REPAIR:**
- A. Equipment will not be accepted for Warranty or other repair without a Return Authorization (RMA) number issued by Inovonics prior to its return. An RMA number may be obtained by calling the factory or submitting an RMA request form via our website.  
<https://www.inovonicsbroadcast.com/support/processRMA>
  - B. Equipment must be shipped prepaid to Inovonics, regardless of Warranty status. Damage sustained as a result of improper packing for return to the factory is not covered under terms of the Warranty and may occasion additional charges.